AODA Customer Service Standards – Customer Feedback Form

Autism Ontario values all its customers and strives to meet everyone's needs. Those who provide formal feedback will receive acknowledgement of their feedback, along with any resulting actions based on concerns or complaints submitted.

Please provide the date and location of your interaction or experience:

Date: _____ Location: _____

1.Were you satisfied with the customer service we provided you?

☐ Yes	☐ No	☐ Somewhat

2.Was our customer service provided to you in an accessible manner?

☐ Yes	☐ No	☐ Somewhat

3.Did you experience any problems accessing our services?

☐ Yes	☐ No	☐ Somewhat

Additional Comments: Please use the space below to provide any additional feedback, request additional accessibility supports or if you would like to meet with a representative of Autism Ontario to discuss any concerns.

_____

_____

Contact Information

Name: _____ Phone Number: _____

Email: _____

Please submit feedback to: **hr@autismontario.com**
Toll Free: 1-800-472-7789
1179 King St. W, #004
Toronto, ON M6K 3C5

Thank you,

Management